




Dart River Adventures

NZ Adventure Activities Certification Scheme

Surveillance Report

1 November 2023

Operator	Legal name	Dart River Safaris Limited
	AAO #	374
Site assessed	Remote document review	
Scope	The provision of white water canoeing (inflatable funyaks)	
Audit type	Surveillance	
Audit team	Lead Auditor	Mike Pennefather
	Signature	
Report reviewed by	Audit Review	Jamie Simpson
	Certifier	Hemi Morete

Objective

The objective of this surveillance is to assess evidence of the declaration of conformity against the Safety Audit Standard for Adventure Activities 2017 and relevant parts of the NZOIA Canoe syllabus and Rafting GPG 2020 in intention and practice.

Process

AdventureMark's audit process conforms to the requirements of the NZ Adventure Activities Certification Scheme associated with the Safety Audit Standard for Adventure Activities 2017. The audit process requires (among other things) that we:

- Ensure our audit team, including the team leader, auditors, and technical experts (who can be one or more people) has the required competencies.
- Conduct a document review and an onsite evaluation to obtain evidence as to the extent of the operator's conformity with the requirements in the standard.
- Evaluate declarations of conformity where an annual surveillance audit is not required.
- Report on any nonconformities (and allow an opportunity to resolve them) before we make a certification decision.
- Observe the Auditor's Code of Conduct.

Previous audits

The results of this surveillance have been compared to the results of the previous audit activity, and it's noted that all previous recommendations have been considered.

Summary

The findings of the Document Review inform this report and is enclosed with this report. No nonconformities were found.

This review found an operator proactively managing the risks in the activity and planning ahead for the changes to the Adventure Activities regime. Requests for additional information were promptly responded to and the operations manager demonstrates proficiency with Dart River Adventure's own procedures and the requirements of the Adventure Activities Standard.

Conclusion

The evidence assessed shows ongoing conformity to the requirements of the Safety Audit Standard for Adventure Activities 2017.

Recommendation

It's recommended that the operator continues to be certified for the activities and locations noted below.

Adventure activities	Locations where they're conducted
Canoeing (Inflatable Funyaks)	Dart River, Glenorchy

Conditions

1. Any conditions of certification contained in the audit report are met by the operator.
2. The operator conforms with the requirements of the Schedule of Surveillance required by AdventureMark.
3. The operator continues to conform to the requirements of the Safety Audit Standard for Adventure Activities 2017.
4. Any outstanding invoices are cleared in full.

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